

Important Product Notice (August 22, 2017)

Concerning Ethernet robustness of certain RMC75E and RMC150/151E controllers

Products Affected:

RMC75E and RMC150/151E controllers, firmware versions 1.00-3.66.0

Problem Description:

The affected controllers can, in rare cases:

- Unexpectedly stop all Ethernet communications and not resume until the module is restarted.
- Cause PROFINET and EtherNet/IP I/O connections to time out. The Event Log may also reported “missed I/O productions.”

Recommendation:

Update the firmware in RMC75E and RMC150/151E controllers to version 3.66.1 or newer. This firmware can be downloaded from Delta’s website, and controllers can be updated using RMCTools.

Potential Incompatibilities:

There are potential incompatibilities to be aware of if updating firmware in the following situations:

IF the current RMC70/150 firmware version is older than 3.63.0,

AND either of the following is true:

- RMCLink is communicating with the RMC
- An older Allen-Bradley 1756-ENBT or 1756-EN2T module is communicating with the RMC

THEN, see [Potential RMC75/150 Ethernet Incompatibilities](#) for details, otherwise, there are no known incompatibilities.